



## Reasonable Accommodation Statement

In accordance with directives from the Federal Transit Administration, Ben Hill County Transit system is committed to carrying out the provisions of the Americans with Disabilities Act (ADA) of 1990, Section 504 of the Rehabilitation Act of 1973, as amended, and the U.S. Department of Transportation's implementing regulations at 49 CFR Parts 27, 37, 38, and 39.

These regulations mandate that public transit organizations make reasonable modifications and accommodations to policies, practices, and procedures to avoid discrimination, and to ensure accessibility to individuals with disabilities. Individuals with disabilities may request, in advance, that Ben Hill Transit make a reasonable accommodation in order for that individual to fully use transit services.

Reasonable modifications do have limitations and are not intended to:

- Cause a direct threat to the health and safety of others
- Create undue financial and administrative burdens
- Constitute a fundamental alteration to a service

Please contact the RMS Area Manager for Ben Hill County Transit at (229) 268- 7433 to request a reasonable accommodation in advance, request additional information on Ben Hill Transit's nondiscrimination policies, or to file a related complaint.

All advance written requests for reasonable accommodation(s) should be addressed as follows:

Susan Arnett  
RMS - Area Manager  
306 Garrett Drive  
Vienna, GA 31092  
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[s\\_arnett.rms@mediacombb.net](mailto:s_arnett.rms@mediacombb.net)